MBC Patient/ Family move day flier –

Copies to be available in English, Spanish, Chinese, Russian & Tagalog

**We’re Moving!**

**<<INSERT NEW PHOTO(S)>>**

On Saturday, August 25, we will welcome all patients at Sutter CPMC’s St. Luke’s Campus to our new CPMC Mission Bernal Campus.

Your safety and comfort are our top priorities. CPMC has planned for this move for 11 years. Here you will find important Move Day information, including what to expect and how to prepare. If you have questions or need additional information, please ask your nurse.

**Move Date and Time**

Saturday, August 25, beginning at 8:00 a.m. We anticipate everyone will be moved by 4:00 p.m. Each move will take approximately 20 minutes.

**Your Safety & Care During the Move**

We want you to be comfortable during the move process. Your physician will ensure you can safely move. Your nurse will help you prepare, direct the team moving you and make sure everyone understands your special needs. A team of trained professionals will be with you every step of the way.

**Move Time**

The day before the move, your nurse will be able to give you and your family an idea of what time you will be moved.

**Move Transportation and Route**

On Move Day, patients will transfer by stretcher across the short distance between the old and new buildings. The path of travel exits the St. Luke’s Emergency Department, crosses an enclosed passageway and enters CPMC’s new Mission Bernal Campus near the 27th Street Plaza. From there, patients will ride in a dedicated patient transport elevator to a new, private room.

**Parking and hospital access**

If you or your family normally park in the garage, on Move Day please take the complimentary shuttle to the front entrance, which will serve as the public access to the new Mission Bernal Campus on Move Day.

**Family and Friends**

On Move Day, family and friends are asked to wait in the new cafeteria at the Mission Bernal Campus. They will be notified once your move is complete and may then join you one in your new hospital room. Family members arriving later in the day will check in at the information counter and be directed to your new room. Many staff and volunteers will be on-hand to help visitors find their way around the new hospital.

**Cafeteria**

As usual, there will be no public food service available on the weekend.  Families waiting can enjoy refreshments while they last in the new Cafeteria.

**Personal Belongings**

By August 24, the day before the move, please have a family member take home all non-essential personal items, such as flowers, cards, magazines and gifts. Once the move is complete they may bring the items to your new room.

Important items such as dentures, glasses, hearing aids, and clothes will be placed in a bag labeled with your name and new room number, and will be transported with you to the new hospital.

**Your Comfort**

Because part of the move involves transporting you a short distance outside, you will be provided with a special “Move Day” blanket for your warmth and comfort. This blanket is yours to keep as a memento of your participation in this historic day.

**Today we are practicing!**

On August 25th, we will be moving to our new hospital. Today we are practicing, safety first! You will likely notice an increased number of staff. Sorry for any inconvenience.

**We’re Moving. Right next door.**

Patients and Visitors will be supplied information to make the transition safe and efficient. We will have extra staff and volunteers on hand to assist. Parking will be reserved for patients, families and MDs.

**Visiting a Patient? We’re Moving! Saturday August 25th.**

We’re opening our new hospital. To make the transition safe and efficient, extra staff and volunteers will be on hand to assist as well as a free shuttle. The shuttle located outside of the parking garage on San Jose Ave, will safely allow visitors to avoid the paths we use to move patients and equipment. Parking will be reserved for patients, families and MDs.

**RESTRICTED ACCESS AHEAD!**

We are bringing you a better hospital experience. Right now though, we need the area in front of you clear to move patients safely. If you need to enter the new facility, please use the entrance on Cesar Chavez. We have a free shuttle from our parking garage to the entrance, and volunteers to assist you. Thank you for your help!

On August 25th, we are moving patients and equipment to our brand new hospital. For safety and to avoid crossing pathways, please take our complimentary shuttle located in front of the garage. Shuttles run every 20 minutes and will drop you off at the new entrance on Cesar Chavez. Volunteers are available to assist you. Thank you for your help!